

Emergency Ride Home

Call 1-87-RIDEMATCH

The CommuteSmart Program's Emergency Ride Home (ERH) benefit is available to qualifying members. A qualifying member has logged at least one alternative commute in the last 30 days or is a member of an active CommuteSmart Vanpool. Each qualifying member is eligible to receive up to five ERHs per year.

If you require this service, please call 1-87-RIDEMATCH and listen to the voicemail message for a phone number to call. If we are away from our desk and you leave a message, a team member will call you back as soon as possible to assist you.

Below are some of the options to get you back home or to your parked vehicle:

1. **Local Cab Service** - CommuteSmart occasionally utilizes a local cab service, which does not cover some areas outside Birmingham. If a cab service is used, there is a lead time for an available drive to be dispatched for pickup. This service is available until 8:00 p.m.
2. **Uber/Lyft** - You may also obtain an Uber or Lyft and pay for this service out of pocket. You can send your receipt and completed Employee trip reimbursement form to award@rpcgb.org or fax 205-264-8449 for reimbursement. (This form can be found and downloaded from this page: <https://www.commutessmart.org/erh-2>)
3. **Mileage reimbursement** – You may elect someone to take you home. Send your completed Employee trip reimbursement form to award@rpcgb.org or fax 205-264-8449 for reimbursement at the current federal mileage rate per mile. (This form can be found and downloaded from this page: <https://www.commutessmart.org/erh-2>)

****All active vanpoolers have the additional option of a prepaid Uber assistance by calling Enterprise at 205-824-8528. If we are away from our desk and you leave a message, a team member will call you back as soon as possible to assist you. You may also email our team directly at GP55@commutewithenterprise.com**

Mileage is reimbursed at the current federal rate, and Uber, Lyft, or Cab out-of-pocket costs require a copy of the receipt and a completed ERH reimbursement form.

Checks are submitted once a month. Supporting paperwork must be received before the 20th of the month to eliminate reimbursement delays; otherwise, an Electronic Funds Transfer (EFT) option is available with the completion of additional paperwork.

**Mailing Address:
CommuteSmart Birmingham
Two Twentieth Street North,
Suite 1200 Birmingham, AL 35203**

Emergency Ride Home Exclusions and Limitations:

Personal errands	Business-related travel
Pre-planned appointments (i.e., doctor's visits)	On-the-job injury
Working overtime without the supervisor's request	Transportation system delays
Weather-related events	Unexpected acts of nature
General ride to work	Building closings